

SURVEY HIGHLIGHTS

POST-PANDEMIC RESIDENT EXPECTATIONS

PublicInput conducted a survey of US residents seeking to understand how preferences for engaging with their local government have shifted following the pandemic. Here is a snapshot of what we found. The survey received 1,018 responses.

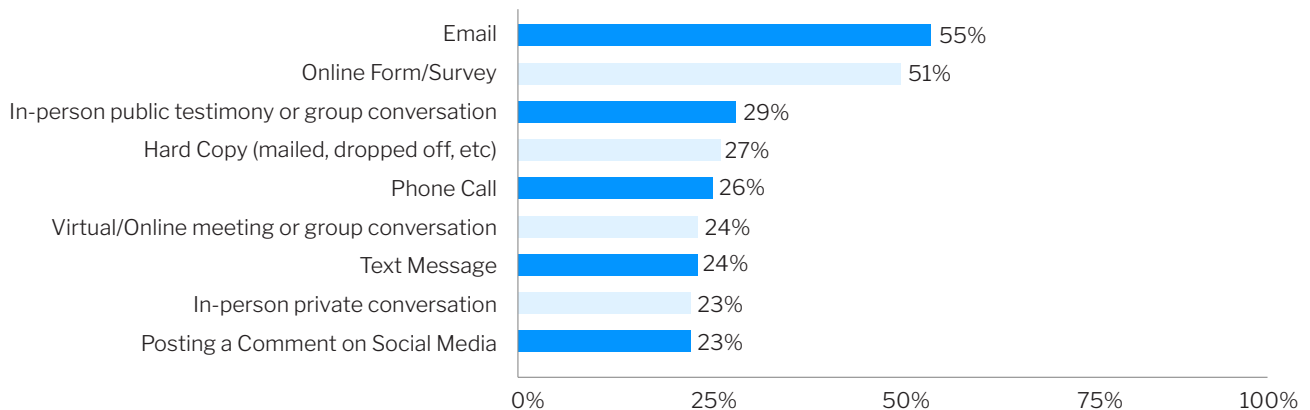


MOST COMMON ENGAGEMENT APPROACHES DON'T MATCH UP WITH RESIDENT PREFERENCES

General Population Insight: Electronic approach is preferred, with email and online surveys being preferred over any other form of virtual engagement.

Equity-Based Insights:

- Latino and those with low household incomes do not feel comfortable talking during a virtual meeting.
- Black, Indigenous, and people of color were 33% more likely to prefer engaging via social media.



RESIDENTS WANT TO BE INFORMED

General Population Insight: 78% expect the local government to communicate with them about how their input was used.

Equity-Based Insight: Nearly half said they didn't respond to requests because they lacked information.

RESIDENTS BELIEVE THAT LOCAL GOVERNMENT IS NOT LISTENING

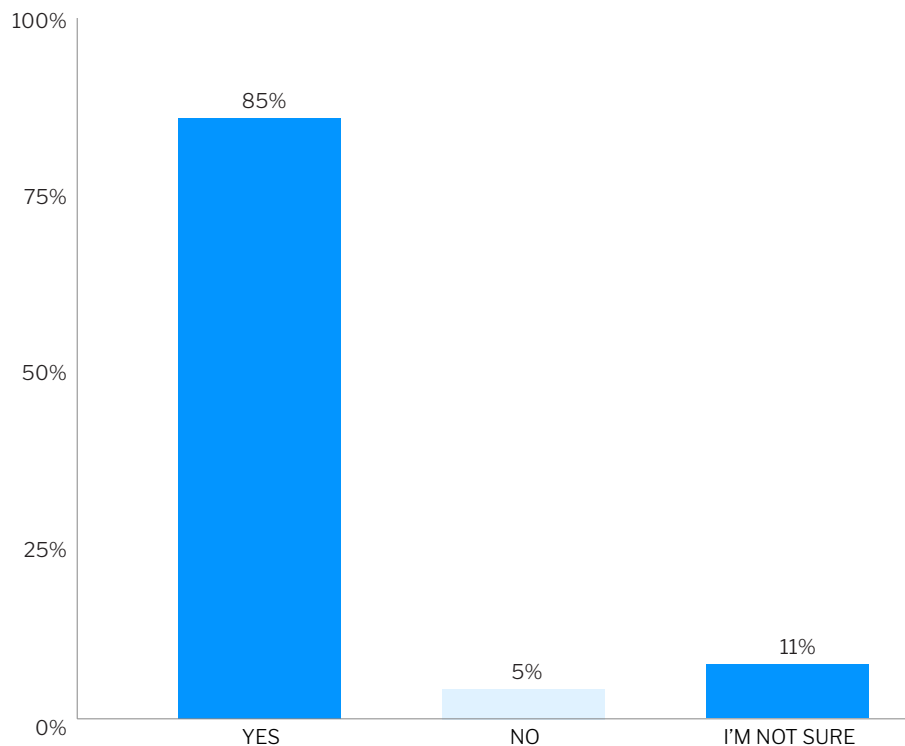
General Population Insight: 71% said they were never asked for their input.

Equity-Based Insight: 77% of low-income respondents agreed that they were never asked.

RESIDENTS EXPECT ACCESSIBLE WAYS FOR ALL TO ENGAGE

General Population Insight: 85% believe local government is responsible for providing accessible ways for the community to engage.

Equity-Based Insight: 70% of Hispanic/Latino respondents reported they are not comfortable speaking in a virtual public meeting.



Do you think your local government has a responsibility to provide accessible ways for the community to engage?

GET THE FULL SURVEY REPORT

Click the button below and fill out the form to receive an email with the full report when it becomes available.

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